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भारत सरकार/GOVERNMENT OF INDIA

मुख्य आयुक्त का कार्यालय,
OFFICE OF THE CHIEF COMMISSIONER,
जीएसटी, केन्द्रीय उत्पाद शुल्क एवं सीमा शुल्क जोन, भुवनेश्वर
GST, CENTRAL EXCISE & CUSTOMS ZONE, BHUBANESHWAR
केंद्रीय राजस्व भवन (जीएसटी भवन), राजस्व विहार, भुवनेश्वर- 751007, ओडिशा
C.R. BUILDING (GST BHAWAN), RAJASWA VIHAR, BHUBANESHWAR-751007, ODISHA

Order No.24/CC/Admn/BBSR/2025

In terms of letter vide F. No. A. 32012/45/2022-Ad. IIIA dated 22.09.2025 regarding Equal Opportunity Policy (EOP) as per mandate of the RPwD Act, 2016 and Department of Personnel and Training, O.M. No. 43011/153/2010-Estt. (Res.) dated 04.01.2013 for enforcement of orders of reservations in posts and services of the Central Government, the Chief Commissioner has been pleased to nominate following officers as Grievance Redressal Officer/ Liaison Officer:

GRO for Group – ‘A’ officers

CCA	Name & Designation of GRO	Mobile No.	E-mail	GRO Cell Setup
GST, Central Excise & Customs, Bhubaneswar Zone	Shri Debasish Sahu, Pr. Commissioner, CGST & C. Ex Commissionerate, Bhubaneswar	7070384555	d.sahu68@gov.in	Shri D.P. Das, Assistant Commissioner (CCO)
				Shri Sanjeev Kumar, Superintendent (CCO)
				Shri Shuvam Banerjee, Tax Assistant (CCO)

GRO for Group – ‘B’ & ‘C’ officers

CCA	Name & Designation of GRO	Mobile No.	E-mail	GRO Cell Setup
GST, Central Excise & Customs, Bhubaneswar Zone	Shri T. Parry Vallal, Additional Commisisoner, Customs (Prev.) Commissionerate, Bhubaneswar	9994751540	parryvallal.t@gov.in	Shri D.K. Senapati, Superintendent
				Shri S.N. Patra, Executive Assistant

Liaison Officer for SC/ST/OBC officers

CCA	Name & Designation of the Liaison Officer	Mobile No.	E-mail	Special Reservation Cell Setup
GST, Central Excise & Customs, Bhubaneswar Zone	Shri Abanindra Kumar Sethi, Assistant Commissioner, Customs (Prev.) Commissionerate, Bhubaneswar	9437141333	abanindraks.g4a9201@gov.in	Smt. B. K. Kullu, Chief Accounts Officer
				Shri P.K. Behera, Superintendent (CCO)
				Shri Sagar Bhoi, Inspector (CCO)

2. The duties of Liaison Officer/Grievance Redressal Officer shall be as follows:
 - a). To act as nodal point for receiving and disposing of all grievances filed under the Rights of Persons with Disability Act, 2016 and Rights of Persons with Disabilities Rules, 2017. He shall maintain a register of complaints in the manner as prescribed by the Central Government. The

GRO shall investigate the complaint and shall take up the matter with the establishment for corrective action.

- b). To investigate the complaint and shall take up the matter with establishment for corrective action. Complaint shall be enquired within two weeks of registration.
 - c). To ensure due compliance by the subordinate authorities with the reservation orders and other benefits admissible to SCs, STS, OBCs and person with disabilities.
 - d). To scrutinise and ensure prompt submission of the prescribed annual statements by the Appointing Authorities to the Ministers/Departments and consolidation of the annual statements and sending such consolidated statements to the Department of Personnel and Training.
 - e). To scrutinise properly all proposals for de-reservation and to certify after due satisfaction that such de-reservation are inevitable and that all steps prescribed in this regard have been faithfully taken.
 - f). To liaise between the Ministries/Departments attached and subordinate offices and the Department of Personnel for supply of required information, answering queries and clearing doubts.
 - g). To conduct annual inspection of the rosters maintained, keeping a record of such inspection (Pro-forma for the inspection of Rosters is given in Appendix-6).
 - h). To extend necessary assistance to the Commissioner for SCs and STs in discharge of his duties and functions.
 - i). To ensure due compliance of the orders of reservation issued from time to time in favour of Scheduled Caste and Scheduled Tribes and to ensure prompt disposal of the grievance of the employees of these class.
3. This issues with the approval of the Chief Commissioner, GST, Central Excise & Customs, Bhubaneswar Zone.

(Harsh Vardhan)
Additional Commissioner (CCO)

C. No. GCCO/I/(5)/4/2025-VIG /

Date:- .09.2025

Copy for information & necessary action to:

1. Shri T. Parry Vallal, Additional Commisisoner, Customs (Prev.) Commissionerate, Bhubaneswar.
2. Shri Abanindra Kumar Sethi, Asst. Commissioner, Customs (Prev.) Commissionerate, Bhubaneswar.
3. Shri D.P. Das, Assistant Commissioner (CCO), GST, C.Ex & Customs Zone, Bhubaneswar.
4. Smt. B. K. Kullu, Chief Accounts Officer, GST & C.Ex Commissionerate, Bhubaneswar.
5. Shri D.K. Senapati / P.K. Behera / Sanjeev Kumar, Superintendent (CCO), GST, C. Ex & Customs Zone, Bhubaneswar.
6. Shri Sagar Bhoi, Inspector (CCO) / Shri S.N. Patra, Executive Assistant (CCO) / Shri Shuvam Banerjee, Tax Assistant (CCO) GST, C. Ex & Customs Zone, Bhubaneswar.
7. The Under Secretary (Ad. IIIA), Ministry of Finance, Department of Revenue, Central Board of Indirect Taxes and Customs, North Block, New Delhi – 110001 with reference to letter F. No. A. 32012/45/2022-Ad. IIIA dated 22.09.2025.
8. Additional/Joint Commissioner (CCO), GST, C. Ex & Customs Zone, Bhubaneswar.
9. Sr. P.S. to the Chief Commissioner, GST, Central Excise & Customs, Bhubaneswar Zone.
10. P.S. to the Principal Commissioner, GST & Central Excise, Bhubaneswar Commissionerate.
11. P.S. to the Commissioner, Audit/ Customs (P)/ Appeals/ GST & Central Excise, Rourkela.
12. The Superintendent (Systems), GST & Central Excise Commmissionerate, Bhubaneswar to publish on CBIC website.
13. The Superintendent (ET-CCO), GST, Central Excise & Customs, Bhubaneswar Zone.
14. Hindi Cell/Notice Board/Guard File, CCO.